

## Safeguarding Your Health on Your Journey

As the world begins to travel again, Royal Adventures and local partners are unsurpassed at delivering customized, expertly managed travel experiences and uniquely qualified to protect your wellbeing in the wake of COVID-19.



### **Our offices work tirelessly with our partners.**

Royal Adventures has longstanding relationships with our local partners including restaurants, hotels, boats, transportation providers, and venues. These partners know our standards and have been vetted to make sure they comply with all local regulations regarding health and hygiene. Passengers will receive detailed guidelines related to their destination before departure. While local conditions may vary based on the destination, the protocols below will be followed with additional safety protocols implemented where necessary. These protocols are subject to update as circumstances and conditions evolve.



### **Adhering to the best practices for cleanliness and disinfection.**

We follow the guidelines established by the leading health experts (including the World Health Organization) to minimize any opportunity for coronavirus exposure during your journey. Hand sanitizer will be readily available, ensure enhanced cleaning in hotels and restaurants, and sanitize vehicles at every arrival and departure (with a focus on high-frequency touchpoints such as door handles).



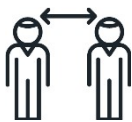
### **Before Your Tour**

We strongly recommend all passengers purchase a travel protection plan to protect themselves in the event they fall ill prior to the tour and need to cancel, for medical coverage while on tour, and for trip interruption should it be necessary to miss part of the tour because of illness. If you like the idea of having the widest flexibility for canceling a trip, you will need to purchase a plan that includes Cancel For Any Reason (CFAR) since COVID-19 is now a known and foreseen event. CFAR must generally be purchased within the 14 days following the date of trip enrollment or registration.



### **Upon Arrival**

Your Tour Director will use non-contact thermometers to check all passengers' temperatures. If a passenger demonstrates symptoms of being unwell, he/she will be directed to receive medical attention. Passengers will not be permitted to join the tour until deemed safe to do so by a physician.



### **Committed to facilitating physical distancing when possible.**

Our Tour Directors, guides, and local partners plan to execute your itinerary to maintain adequate physical distances as much as possible. Expect your guides to greet you with smiles instead of handshakes, along with no-contact check-in/check-outs in many hotels. Restaurant tables will be spaced further apart, elevator use will be limited, and most gyms/spas will be accessible only by appointment to limit close contact.



### **Wearing personal protective equipment and other implemented procedures.**

Everyone will be required to wear personal protective equipment (PPE), such as a face mask, in accordance with local health regulations. We encourage you to bring your own PPE. In addition to PPE, your temperature will be taken often throughout your journey.



### **All Tour Directors, guides, and our local partners will follow rigorous health and safety procedures.**

In addition to being experts in your region's culture, history, and wildlife, your Tour Directors and guides are fully versed in your destination's health regulations as well as Royal Adventures' protocols. To ensure leadership during your tour, your tour director and guides will be screened for good health, including personal temperature checks. Everyone involved in your journey; including drivers, baggage handlers, and others behind the scenes all observe a strict, round-the-clock health and safety regimen. That includes regular staff health and temperature monitoring, as well as wearing PPE. Tour headsets if used, will be thoroughly sanitized prior to the tour and assigned to passengers individually.



### **Ground Transportation**

All vehicles are required to be cleaned and all surfaces sanitized prior to arrival and prior to use each day throughout the tour.



### **Accommodations**

All hotels we utilize are required to implement disinfecting and enhanced cleaning procedures with an emphasis on guest rooms and high impact areas. While specific protocols vary by destination, we require establishments we use to commit to maintaining a high level of cleanliness and sanitation.



### **Local Restaurants**

We choose restaurants that commit to maintaining a high level of cleanliness and enable us to provide an appropriate degree of physical distancing.

***Our local partners are experienced in handling emergencies and have the contacts and knowledge to support guests 24/7 in the event of medical challenges, including, if necessary, arranging for doctor's visits or even emergency medical evacuation.***